

Download Motel Front Desk Training Manual

Hospitality School writing team is happy to announce that our highly awaited “Hotel Front Office Training Manual with 231 SOP” is available now. Our front office tutorials get immense praise from our readers in last few years and this time we want to give them something big. This blog, Hospitality School is one of the most resourceful and popular free hotel & restaurant management training web sites in the world. In last 4 years we have published 200+ free hospitality management training tutorials for our readers. A few years ago, I was on a business to Atlanta. Can't remember the name of the hotel, but it was your basic generic chain hotel. I ordered room service, and 45 minutes later the room service guy knocked at my door with my food. Front Desk Agent. OVERVIEW Front desk agents provide many guest services. Often a guest's first impression of a property is the result of the front desk agent's skills and abilities.